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No. 17 April 1988 Oppenheimer Software

This is the seventeenth edition of the Periodic Electronic Newsletter (PEN) for MCI Mail users assigned to Oppenheimer Software (MCI Mail agency NY4). You may respond to the PEN by typing ANSWER at the COMMAND: line that appears after you read this. This mailbox (218-0241) is toll free - you may write to it as often as you wish, at no charge! (Please note that you may order a toll free mail box - contact Oppenheimer Software for more information.)

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>>>>>>>>>>>>>>>>>>>>>
NEED ANOTHER MAILBOX?
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An undocumented command called CREATE USING NEWUSER is available to allow you to register new mailboxes or accounts on MCI Mail, or provide referral information for others needing information. To use this feature, at the Command: prompt,

(if you are a BASIC user, type)
CREATE USING <RETURN>
NEWUSER <RETURN>

(if you are an ADVANCED user, type)
CREATE USING NEWUSER <RETURN>

Answer all questions, and follow the instructions at the end of the Script. You will be notified as soon as the new mailbox/account is active.

Note...
If you access MCI Mail via Lotus Express, Desktop Express or any of MCI Mail's LINK products, you will need to access MCI Mail via the interactive "terminal" mode.

>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
THE TIMES, THEY ARE A CHANGING...
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

If people are asking why you are working so late, it may be because your 4:30 PM MCI Mail message was time stamped 5:30 PM. No, there is nothing wrong with the clocks at MCI... rather, you need to adjust your time zone from EST to EDT.

To make the change, follow this dialogue:

Command: ACCOUNT <return>

Do you wish to see your current ACCOUNT settings? NO <return>
ACCOUNT setting you wish to change: TIME <return>
Please enter your time zone: EDT <return>
ACCOUNT setting you wish to change: <return>
Are settings PERManent or TEMPorary: PERM <return>
New ACCOUNT settings are now in effect.

Command:

If you are a Lotus Express user, don't forget to change your time zone there too.

Bring up the Communications Manager {ALT}{SHIFT}X, roll the cursor to the bottom of the screen and change it to EDT.

It may also help to adjust the time in your computer. See your computer manuals for more information.

>>>>>>>>>>>>>
THE OTHER GUY
>>>>>>>>>>>>>

Do you subscribe to both MCI Mail and Easylink?

If you do, your "other guys" bill just went up.

A portion of their announcement dated January 1, 1988, follows:

"As of February 1, 1988, we are changing our EasyLink pricing structure. In the past we offered both a $25 annual fee plan and a $25 monthly minimum usage plan. On February 1, we will no longer be offering the $25 annual fee option. Instead, only the minimum monthly usage plan will be available...."

Translation:
"Easylink now costs at least $300.00 per year"

Do you REALLY need two services?

>>>>>>>>>>>>>>>>>>>
MULTI MAILBOX ACCESS
>>>>>>>>>>>>>>>>>>>

Do you have more than one mailbox on MCI Mail? Tired of having your computer make multiple calls to check for mail?

If you use MCI Mail interactively (in other words, not with Lotus/Desktop Express or any other LINK products), you can access all of your mailboxes in one call by following this procedure:

1. Dial into MCI Mail via TYMNET. Remember there is a $.05/minute charge while accessing MCI Mail via TYMNET.

2. In response to the "PLEASE LOG IN" prompt, type MCIMAIL. Continue with your log on procedure (user name and password) for your first mailbox.

3. You many now read and create mail. When you are done with the first mailbox, log off with the "EXIT" command.

4. You will see the normal logoff messages from MCI Mail. Wait a few seconds, and press {RETURN} once or twice. TYMNET will respond with "PLEASE LOG IN". You may now continue with the second mailbox.

>>>>>>>>>>>>>>>>>>>>>>>>>
IMPROVED HARDCOPY DELIVERY
>>>>>>>>>>>>>>>>>>>>>>>>>

On March 1, 1988, MCI Mail almost doubled the area for Overnight Letters delivered by Airborne Express. You can now send the Overnight Letter to more places than ever - to 38,000 zip codes nationwide. This represents a 92% increase in the service area.

To accommodate the enlarged delivery area MCI Mail will guarantee delivery of an Overnight Letter by 5:00 pm, rather than noon, the following business day, for letters posted before 11:00 pm. Eastern Time.

Please note that this DOES NOT represent a change in the service level, merely a change in the guarantee to accommodate those new locations.

The fine print reads:

"Overnight Letters posted by 11:00 p.m. Eastern Time Monday through Friday will be delivered to most metropolitan locations by noon, with guaranteed delivery by 5:00 pm the following business day. Overnight Letters posted between 11:01 pm Friday and 11:00 pm Monday will be delivered to most metropolitan areas by noon on Tuesday with guaranteed delivery by 5:00 pm on Tuesday."

If you do a large amount of ONITE letters and would like a copy of Airborne's Service Guide, please send a message to us, along with a shipping address and we'll get it sent out to you.

>>>>>>>>>>>>>>>>>>>>>
SPECIAL OFFER.....
>>>>>>>>>>>>>>>>>>>>>

Last month, Hertz Computer Corporation, offered a special discount for MCI Mail customers: a 35% discount. The special offer continues.

Hertz is about to showcase it's super fast 386/25 on June 21-23 1988 during PC Expo at the Javits Center.

MCI subscribers can get a sneak preview of the Hertz 386/25, before it is unveiled by sending a message to Hertz Computer Corp., New York's only microcomputer manufacturer to arrange a private demo to see this system. Ask for Dr. Steven Levenson, Director of Marketing, and tell him that you are an MCI subscriber.

Message Hertz if you need discount tickets to PC Expo.

Contact Hertz Computers at MCI ID:314-9041

>>>>>>>>>>>>>>>>>>>>>
EXTENDED TELEX SERVICE
>>>>>>>>>>>>>>>>>>>>>

If you use MCI Mail to send telexes, you probably don't know how lucky you are.

Traditional conversational telex users send telexes from their telex machine by dialing (like a rotary phone) the destination telex number on their telex machine to make the connection. Like a phone, the destination telex is often busy sending or receiving another telex. Result - the telex operator has to wait a while and try again. Many a crossword puzzle has been completed waiting to get through. This is the norm throughout the telex world.

When you send a telex via MCI Mail however, advanced "store and forward" technology is used. You enter your complete telex into the MCI Mail system at your leisure. When it is complete, the MCI Mail system attempts to dial the destination telex to deliver it. If it is busy, it tries again a few minutes later.

Previously, the retries continued for 2 hours. If the connection still failed to be made, a message was left in your INBOX informing you that the telex did not go through, and you would then resend it.

On March 4, MCI Mail changed the retry period from 2 to 4 hours in an attempt to improve the chances of successful delivery. Of course failure to connect to the destination telex within 4 hours still generates a message to your INBOX. However, the extended retry period should significantly reduce the chances of that happening.

>>>>>>>>>>>>>
OH CANADA....
>>>>>>>>>>>>>

Based on MCI's agreement with Canada, all domestic telex traffic originating from the USA to Canada should be sent using the following IRC area code:

Origin	Destination	Area Code
US	Canada	369

Note that this affects regular telex only. TWX messages still should be sent with the "5" as the Country Code.

Also, please remember that while the use of an answerback is generally optional, you MUST use answerbacks when sending telexes to Canada.

>>>>>>>>>>>>>>>>>>>>>>>>
MARY HAD A LITTLE LAN...
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Local Area Networks are widely used to link multiple computers (PC's and MAC's) to each other - to share data files, printers, etc. Often, the LAN software provides an internal electronic mail system - allowing the computers attached to the LAN to send messages to each other.

These mini electronic mail systems are unable to communicate with computers not on the network, nor can they send/receive telexes, or any of the other services MCI Mail provides. Nor did they allow computers on the network to access MCI Mail in a shared fashion... until now.

This months PEN newsletter showcases two products that allow networked computers to access MCI Mail.

For additional information about 3+ REACH/MCI or The Network Courier, please send a request for information to the MCI ID listed at the end of each write up.

>>>>>>>>>>>>
3+ REACH/MCI
>>>>>>>>>>>>

3+Reach/MCI Is Available

3Com Corporation has begun shipping 3+Reach/MCI, an extension to 3Com's 3+ network operating system that provides a software gateway between 3Com's 3+Mail and MCI Communications Corporation's MCI Mail.

3+Reach/MCI retails for $595 and is available immediately from authorized 3Com resellers and distributors.

Product Description:

3+Reach/MCI is a 3+Mail gateway that provides connectivity between a 3+Mail network and the MCI Mail system. In addition, a 3+Mail user can access any telex system or street address worldwide, using special MCI delivery options.

Packaging:

The gateway product consists of 3 disks (2 5.25", 1 3.5"), an Administrator manual, User manual, and User quick reference card, plus warranty card.

Product Features:

- Transparent access from 3+Mail on PC or Macintosh to MCI Mail users
- Support for all MCI delivery and handling options, including telex and paper mail delivery, and for all 3+Mail features
- Uses customary 3+Mail commands
- MCI addresses can be aliased in 3+/Name service and included in Groups
- Choice of automatic or manual gateway operation
- X.PC error checking and retransmission
- Menu-driven configuration of all gateway parameters

Configuration Requirements:

Gateway requires dedicated IBM PC, XT or AT or compatible, with 640K memory, plus Hayes Smartmodem or compatible (1200 or 2400 baud). Workstation access via 3+Mail 1.1.2 or higher, or 3+Mail for Macintosh.

For additional information, send a message to:

To: 308-7015 (EMS)
MBX: Candace Engelsen:SPD:3Com

>>>>>>>>>>>>>>>>>>>
THE NETWORK COURIER
>>>>>>>>>>>>>>>>>>>

The Network Courier - MCI Mail Link

OVERVIEW

The Network Courier - MCI Mail Link offers access to the entire world of MCI Mail for a LAN equipped with the Network Courier. With it, a user can send messages, spreadsheets or any other type of files across the country or around the world.

With the MCI Mail Link in place, The Network Courier's memory resident Monitor program allows you to be informed instantly when mail arrives from MCI mail users and Telex users, in addition to messages from users on your LAN.

FEATURES

The Network Courier - MCI Mail Link supports the following standard MCI Mail features:

- Electronic Messages
- Paper Mail
- Telex
- Remote Electronic Mail Systems (REMS)

The Network Courier MCI Mail Link will allow messages to be exchanged between your LAN and any REMS user. The connection to REMS accounts will give you gateways to these popular E-mail systems:

- IBM PROFS
- DEC's VAX mail and All-in-1
- WANG Office
- Hewlet Packard 3000
- 3 Com 3+ Mail
- Compuserve

In addition the Network Courier - MCI Mail Link offers these features

- Acknowledgement of received mail allowing for "Registered" mail.
- Notification of unsuccessful mail delivery.
- Ability to automatically address a reply to a message sender.
- Personal address directories that can be created and maintained by each user on the LAN. Lists can be kept for MCI Users, Telex, as well as paper mail addresses. In addition the system administrator can create a global list of addresses that can be accessed by all users on the LAN.

o Automatic pick up and delivery to and from MCI Mail. You can instruct the system to check MCI for mail on a regular basis or on pre-set intervals.

o MCI billing information can be tracked by department or other description.

System Requirements:

Local Area Network
IBM, Novell, 3Com, Banyan or other MS Net compatible network
A gateway PC, XT, AT or compatible with a minimum of 256K RAM

Software
The Network Courier Inter-network version
The Network Courier - MCI Mail Link

Modems
Hayes compatible 300, 1200 and 2400

Services
A single MCI Mail REMS account is required. Information about REMS accounts is available from Oppenheimer Software (MCI ID 218-0241).

For more information, please contact:

Consumers Software Inc. MCI ID: 276-8870

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Till Next Time
>>>>>>>>>>>>>>

Enjoy the spring...

Gary.......
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